

JUL-SEP'23 NEWSLETTER

HUNT COMMUNITIES UPDATE

HMC is excited to make the below investments in our communities to improve the resident experience.

- Air Force Academy (\$1.35M) Pressure reducing valve infrastructure and tree removal.
- Ft Gregg-Adams (\$33M) Whole house renovation of 270-units in the Harrison Villa neighborhood.
- Columbus (\$980K) Roof replacement in Magnolia neighborhood and window replacement on impacted seals.
- Laughlin (\$200K) Window replacement on ~30-units, tree removal, and stormwater mitigation.
- Maxwell (\$630K) Tree removal, basement mitigations, and window replacement.
- Vance & Patrick (\$3.7M) Total roof replacement on ~400-units.
- Marine Corps Base Hawaii (\$31M) Interior renovations to 433 units in the Pa Honua Phase II and IV neighborhood.

These projects are just a sample of the over twenty-five projects we have slated for 2023. If you have questions or are interested in understanding the upcoming projects in your community, please contact your Community Director, who will be happy to share what we have planned for your community.

HUNT MILITARY COMMUNITIES FOUNDATION ANNOUNCES THIRD ANNUAL PATRIOT ESSAY CONTEST

Children between the ages of 8 and 16 are invited to share their thoughts on what it means to be patriotic or how they show patriotism in their community.

To apply, children can visit Patriot.HuntHeroesFoundation.org and submit an essay of no more than 200 words or a video message of less than 2 minutes.

The Hunt Military Communities Foundation members will review all applications, and up to five winners will be selected. Each winner will receive a \$100 monetary gift, a Hunt Little Hero Challenge Coin, and will be featured on social media and through a media release. Having our youth share what it means to show patriotism has become an annual tradition. It is heartwarming to hear their thoughts and celebrate their patriotism when we reflect on the events of 9/11/2001 and recognize National Patriot Day annually on September 11th.

The deadline for submissions is September 5th, 2023. This contest is open to any child between the ages of 8 and 16.

808-784-7800 💊

@OhanaNavyMC @

@OhanaNavyMilitaryCommunities

IMPORTANT EVENTS

Bubbles and Bounce Houses

Join us for Bubbles and Bounce Houses on July 7th at Pearl City Peninsula. Prepare for a day of pure enjoyment as you jump, slide, and bounce in the colorful inflatable bounce houses while surrounded by a magical bubble-filled atmosphere. The exact time will be announced soon, so keep an eye out for further updates.

National Lollipop Day

Join us at the RSO on July 20th to celebrate National Lollipop Day. Drop by for lollipops and engaging crafts, creating a delightful experience for all. Indulge in the sweetness of lollipops while unleashing your creativity with exciting craft activities.

Woof Stock

Join us at Moanalua Dog Park on August 11th for Woof Stock, a joyous celebration of our furry companions. This event is all about honoring and celebrating our pets, featuring interactive games, pet-friendly activities, and a fantastic atmosphere of love and appreciation. Mark your calendars and stay tuned for the exact time of this unforgettable event dedicated to our beloved pets.

Classroom Success Through Community Support

Join us in supporting Classroom Success Through Community by participating in our school supply donation drive for local students. From August 1st to 30th, drop off school supplies at the RSO and make a difference in the lives of students in need.

Origami Crafts

Join us at the RSO on September 1st for Origami Crafts, a creative event where you can explore the ancient art of paper folding. Unleash your creativity and learn different origami techniques as you create beautiful paper creations to take home. Mark your calendars and stay tuned for the exact time of this engaging event at the RSO.

Back to School Paint Night Adult Edition

Join us at the Catlin RSO on September 21st at 5:00 PM for the Back-to-School Paint Night, Adult Edition! This exclusive event is designed for adults only and requires sign-up to secure your spot. Unleash your creativity, relax, and enjoy a delightful evening of painting in a vibrant and supportive atmosphere.

COMMUNITY IMPROVEMENTS

Ohana Military Communities is committed to improving our communities. We will be completing a Roofing Replacement project in the following communities: Doris Miller, Moanalua Terrace, and Hele Mai.

We will be in frequent communication with you as the project moves along. This project is expected to last approximately 1 year, and you will see crews in different locations throughout the year.

Please do not hesitate to contact our office for any questions or concerns. We can be reached at 808-784-7800.



EMPLOYEE SPOTLIGHT

RaShaun Simpson

RaShaun Simpson is the West Community Manager here at Ohana Navy Family Housing. She loves everything leopard print, and tacos make her smile. When asked what she loves about her job, RaShaun said, "With my parents being prior Air Force and with me now being a USMC spouse, I am passionate about serving service members and their families by assisting in making their moves a smooth transition and making this their home away from home."



HMC FOUNDATION'S WHAT DOES IT MEAN TO BE A PATRIOT ESSAY CONTEST DEADLINE - SEPTEMBER 5TH



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COMMUNITY ANNOUNCEMENTS

Utility Billing Transition to YES Energy

Your first billing statement from YES Energy (YES) will be delivered soon for the month of May 2023. This transition will change the services you use to manage your utility account. We want to ensure you are aware of these changes and ask that you please read this letter carefully to help ensure the transition to our new system is seamless.

Transfer of Minol Account Balance

Any prior utility balance on your Minol account, whether a credit or payment owed, has transferred to your Hunt ledger, and will be accessible in your online Hunt Resident Portal. Any prior unpaid Minol utility balance is still due by the due date to avoid late penalties.

Utility Statements

As part of Hunt Military Communities' commitment to paperless billing, your utility statement will be available electronically. You will receive your monthly statement via email at the email address we have on file. Additionally, a copy of your statement will be available on your Hunt Resident Portal. Online Resident Portal: Starting in May 2023, your utility charges will be managed from your Hunt Resident Portal. This means you will have one portal to manage everything associated with living in a Hunt Community, including utilities. If you are already set up in the Hunt Resident Portal, no action is required on your part. As a courtesy, your Minol web portal will remain available in read-only mode until May 31, 2023. However, the Minol web portal will not be updated to reflect transactions that occur after May 29, 2023.

New Location to Access Utility Information

Starting in May 2023, you will be able to view utility charges through your existing Hunt Resident Portal at: <u>https://ohananavycommunities.secure</u> <u>cafe.com/residentservices/ohana-military-navy-communities/us</u> <u>erlogin.aspx</u>

Payments

YES offers convenient online payments, including the opportunity to setup automatic payments. Automatic Payments: If you previously set up automatic, reoccurring payments within the Minol resident portal, or through your personal bank account, it is important to note that your prior payment history will not transfer. We apologize for any inconvenience this may cause. IMPORTANT: You will be required to take action to cancel the current scheduled payments with Minol or through your personal bank bill pay service. If you currently have auto pay set up with Minol, please discontinue after your last Minol statement balance has been paid. For Automatic Payments moving forward, please setup autopay in your Hunt Resident Portal instead of using your Bank's bill pay service.

Your monthly YES statement will include a third-party billing fee in the amount of \$5.50. This nominal fee allows YES to offer you 24/7 support, online digital statements, use of the projection tool to view your estimated energy usage. This fee will also cover the cost for YES to process billing statements and maintain their web services. Hunt Military Communities will not, in any way, profit from this charge and it will solely be used by YES to cover their aforementioned services.

Customer Assistance

You may now contact the YES Customer Service Center for help managing your utility account. We have a dedicated group of employees standing by to help you with any questions you have regarding this transition or your utility account. You can reach this team by phone at 1-844-979-4416, and their hours are 24 hours, 7 days a week. We appreciate your patience during our technology upgrade. We are confident you will enjoy the benefits of these changes and we thank you for your dedication and commitment to saving energy resources!

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MOVING SOON? THE NOTICE TO VACATE PROCESS

Are you and your family moving soon? If so, please remember you must provide Ohana Military Communities (OMC) a written 28-Day Notice to Vacate and a copy of your Orders if applicable. If not, you will be financially responsible to fulfill a 28-Day Notice to Vacate.

How can you submit a 28-Day Notice to Vacate and a Copy of your Orders to OMC? There are three (3) different ways to submit:

- Deliver your Notice to Vacate and a copy of your Orders if applicable to the Resident Service Office
- Scan a PDF file of the 28-Day Notice to Vacate with a copy of your Orders if applicable to your RSO. The document can be found at <u>OhanaNavyCommunities.com/current-residents/documents-and-f</u> <u>orms</u> or;
- Call (808-784-7800 option 2) or email your Resident Services Office and a 28-Day Notice to Vacate will be sent to you for signature via DocuSign
 - **East** (Halsey/Radford): EastRSO@HuntCompanies.com
 - West (Moanalua/Hokulani/McGrew): WestRSO@HuntCompanies.com
 - Central (Pearl City Peninsula, Camp Stover, Hele Mai): CentralRSO@HuntCompanies.com
 - Catlin/South (Catlin, Doris Miller, Ford Island Communities, Hale Moku, Halawa, Hale Ali'i, Hospital Point, Makalapa, Maloelap, PMRF): CatlinRSO@HuntCompanies.com or SouthRSO@HuntCompanies.com

What if you cannot give a valid 28-Day Notice to Vacate because of short notice Orders? Short notice Orders are when you receive official Orders not allowing you to give the required written 28-Day Notice to Vacate. As long as you provide a Notice to Vacate in writing, a copy of your Orders, a letter from your Commander validating the Orders, and are approved by the Community Director you will not be held financially responsible to fulfill a full 28-Day Notice to Vacate.

MEET OUR FRIENDLY STAFF

EAST RSO (HALSEY TERRACE, RADFORD TERRACE)

Ashley Dumas	Trineka Martin
Community Manager	Resident Service Specialist

WEST RSO (MOANALUA, HOKULANI, MCGREW)

RaShaun Simpson	Eva Futch
Manager	Resident Service Specialist
Emily Wood	Megan Skye
Resident Service Specialist	Resident Service Specialist

CENTRAL RSO (PEARL CITY PENINSULA, CAMP STOVER, HELE MAI)

Patricia Best	Lester Tabucbuc
Manager	Resident Service Specialist
Varinia Clay	Jennifer Dela Cruz
Resident Service Specialist	Resident Service Specialist

SOUTH RSO (CATLIN PARK, DORIS MILLER PARK, FORD ISLAND COMMUNITIES, HALE MOKU, HALAWA, HALE ALI'I, HOSPITAL POINT, MAKALAPA, MALOELAP, PMRF)

Ashley Box Manager

Amoreena Green Resident Service Specialist

Abigail Rodriguez-Vargas Resident Service Specialist Haley Perez Resident Service Specialist Sharifa Forrester-Burns

Resident Service Specialist

Alba Espenshade Resident Service Specialist

LEASING – ALOHA CENTER

Ashley Maples Manager

Jennifer Ai Leasing Specialist Kate Behm Leasing Specialist

Mercel Davis Leasing Specialist





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Pet of the Month Starts Facebook Bubbles and Bounce Houses Pearl City Peninsula	06	05	Red, White, & Blue Contest Ends Facebook Independence Day OFFICE CLOSED	03	02
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2)	Yard of the Month Ends Facebook National Lollipop Day RSO	19	18	17	16
28	27	26	23	24	23
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2023 TOMAUGUST



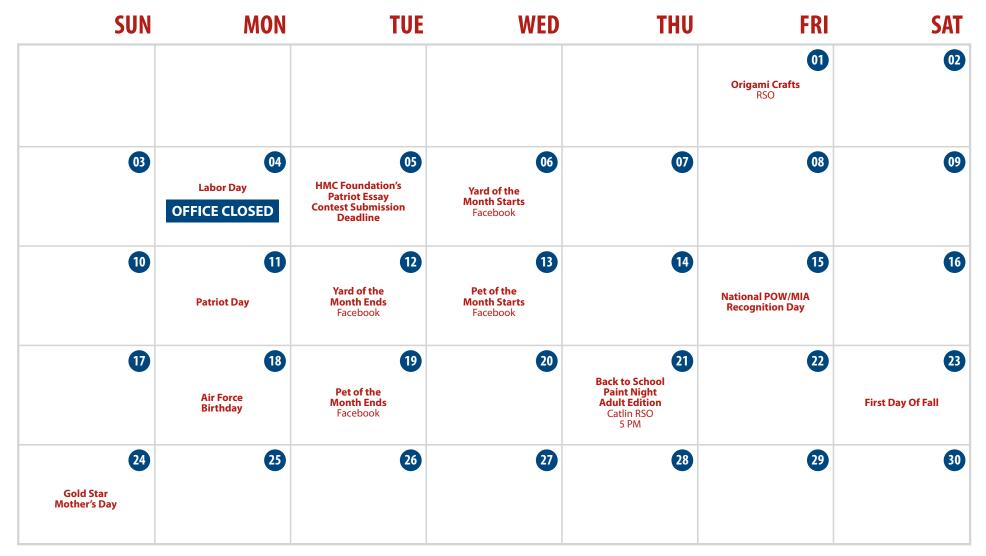


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