

# **JAN '23** NEWSLETTER

### **HAPPY NEW YEAR!**

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

#### **IMPORTANT UPDATES**

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

### **OUR CEO'S MESSAGE**

Dear Hunt Military Communities Residents,

#### Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

808-784-7800 📞

- @OhanaNavyMC
- @OhanaNavyMilitaryCommunities

## **CHRISTMAS TREE DISPOSAL**

Do you have a live Christmas tree that you need to dispose of? Please see the information provided to have it picked up properly.

- Manual Collection:
  - Cut tree into lengths up to 3 feet and bundle together.
  - Place at curb on pick up day.
- Automated Cart Collection:
  - Place in green cart for composting (no flocked trees!).
  - Remove all ornaments and tinsel.
  - Cut tree into lengths up to 3 feet and trim long branches so that the lid closes completely.

### **HOW DOES BAH WORK?**

With the new 2023 rates released, we want to take a moment to explain how your money is applied to your rent. For active-duty service members, your rent is paid in arrears, meaning funds we receive the first of the month are applied to the month prior.

On January 1st, your LES should reflect a pay statement ending December 31st. New BAH rates are not applied until mid-month January, and are fully applied on February 1st. You will not see any adjustments to your 2023 BAH allotment until mid-month January.

### **CONTACT INFORMATION**

### EAST RSO (HALSEY TERRACE, RADFORD TERRACE)

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 2, then 1 Email: EastRSO@HuntCompanies.com

### WEST RSO (MOANALIA, HALAWA, MCGREW POINT)

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 2, then 2 Email: WestRSO@HuntCompanies.com

### **CENTRAL RSO (PEARL CITY PENINSULA, CAMP STOVER, HELE MAI)**

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 2, then 3 Email: CentralRSO@HuntCompanies.com

### CATLIN RSO (CATLIN PARK, MALOELAP, DORIS MILLER, PMRF)

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 2, then 4 Email: CatlinRSO@HuntCompanies.com

### SOUTH RSO (FORD ISLAND, MAKALAPA, HOKULANI, ALL OTHERS)

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 2, then 5 Email: SouthRSO@HuntCompanies.com

### **LEASING – ALOHA CENTER & CATLIN OFFICE**

Office Hours: Monday – Friday 8:00 AM – 5:00 PM Phone: 808-784-7800 opt. 1 Email: NavyHawaii@HuntCompanies.com



# EMPLOYEE SPOTLIGHT

### Trineka Martin

Trineka is a Resident Service Specialist here at Ohana Navy Communities. She loves to travel and craft. She loves her job because it helps the military community, in which her husband has served the country for over 19 years.



JANUARY IS NATIONAL BLOOD DONATION MONTH

### OhanaNavyCommunities.com

### f 🛛 G 😽 😓 🚇

### **IMPORTANT COMMUNITY EVENTS**

#### **Popcorn Fridays**

Pop into one of our Resident Services Offices every Friday in January for a FREE bag of popcorn. See the calendar for the times and locations of Popcorn Friday as these will change throughout the month.

January 6th - Location: Catlin RSO/ 3349 Catlin Dr. / 12: 00 – 4:00 PM January 13th – Location: Central RSO / 100 Lehua / 12: 00 – 4:00 PM January 20th - Location: South RSO / 298 Main St / 12: 00 – 4:00 PM January 27th – Location: East RSO / 620 Pool St / 12: 00 – 4:00 PM

### **Safety Alert & Reminders**

Don't forget to replace your air filter at least monthly. We recommend the 1st of every month. This will help keep your air conditioners working properly. If you need a replacement air filter at no charge, visit the Self-Help Offices during business hours to pick up a FREE air filter.

Be sure to test your smoke detectors twice a month. A helpful reminder is to check them every payday, so you do not forget.

### New Year's Yard Sale

Community-wide yard sale

It's that time of year to clear out all those unused items you have sitting around. Come out and join your neighbors for our community-wide yard sale. Please contact the East RSO for more details at 808-784-7800, option 2. We will be holding our yard sale at the East RSO office, located at 620 Pool St, on Saturday, January 7th, from 7:00 AM – 12:00 PM.

### Taste of Our Nations and Beyond Potluck Mixer

Community Potluck & SocialOn January 25th, from 5:00 – 7:00 PM, at Ford Island, PCP, and Halsey Community Centers, bring your favorite dish & mingle with your neighbors.

### **COMMUNITY REMINDERS**

We love our pets! Please remember when walking your animals to make sure they are always placed on a leash. We don't want anything to happen in an event where they are not leashed properly. If you'd like to take them somewhere off-leash, please visit one of our dog parks throughout our communities:

Dog Park Locations throughout OMC:

- Radford Terrace Community Center: 811 Murray Drive
- Moanalua Dog Park: On Radford Drive between Thomas Way and Taylor Street.
- Makalapa Dog Park: Will need Military ID to access. Located off Midway Dr.
- Pearl City Peninsula: Located on Lehua between Ashley and Waiea Ct.

## **COMMUNITY ANNOUNCEMENTS**

HAPPY NEW YEAR, OMC RESIDENTS! May the New Year bless you with health, wealth, and happiness!

## **MAINTENANCE CORNER**

### **Bulk Trash Reminders**

It's that time of year again, when you may be wanting to get rid of some of your belongings.

#### **Off Base Properties:**

Please remember to not just set any bulk trash out on the curb and have it picked up by the City and County of Honolulu Refuse Division. The number to get your bulk trash scheduled pick up is 808-768-3200, or you can visit opala.org. We ask that once your date for your bulk is scheduled, please place on the curb no earlier than the evening before your scheduled pick-up date.

#### **On Base Properties and Pearl City Peninsula:**

Please remember to contact your Resident Service Office at 808-784-7800, option 2, to schedule bulk trash pick-up. Be prepared to provide the office with a list of all items that will be placed curbside. They will schedule with West Oahu Aggregate (WOA).

#### Making Bulk Trash Appointments for Off-Base Properties:

- Appointments must be made via the City's opala.org website.
- Residents who are unable to schedule an appointment online may call the City's Refuse Division office at 768-3200 and select option "0" where an employee will assist them in scheduling an appointment.
- The website requires the specified address of the collection appointment. Any special pick-up instructions (i.e., pick-up at the corner, or behind, etc.) should be provided in the comments to ensure timely collection.
- To schedule an appointment, the resident must select from a list of bulky items they intend to have collected and then select an available collection date.
- The website provides alternative disposal options for bulky items (i.e., reuse, donations, and locations of City disposal sites, etc.) in the event the available collection dates are not manageable, or the resident has more bulky items than are allowable per collection appointment.
- Upon scheduling an appointment, the resident receives an email confirmation containing the appointment date and time, the items scheduled for pick-up, instructions for placement of bulky items at curb, and how to modify or cancel appointment.



### OhanaNavyCommunities.com

### f 🛛 G 🚼 😓 🚇







