

AUG  
2022

OHANA NAVY INSIGHTS  
**NEWS & STORIES**



# BACK TO SCHOOL

## Our President's Message



Dear HMC Residents, I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us

to make important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities. Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,

Brian Stann

## Adding a New Furry Family Member?

Has your family recently expanded with an adorable addition? Make sure to add any new pets to your current lease. Your Resident Services Office can assist you with any needed documents so ensure that you are in compliance. Keeping this information updated with your RSO is important for several reasons. It help us locate the family of a stray pet and get him home to you quickly. It also allows our maintenance team to plan ahead and not startle your pet when coming to your home on a maintenance call. We are here to help if you have any questions about breed restrictions and pet guidelines.

## Employee Spotlight

Ashley is one of our amazing Community Managers serving at East Resident Services Office. Ashley says, "I love problem solving, and find a thrill in difficult situations. Property Management is not for everyone, but I have found it to be a very rewarding and happy career. Working for our military services members and their families helps provide a sense of, "One Team, One Fight" mentality. Two fun facts about me, I love trying new food trucks, especially Taco Trucks! I also love all things astrology, you will find me asking anyone I meet, 'What's your sign?'" Welcome to OMC, Ashley!



### Contact Information

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# Maintenance Corner

Grout is our best friend when it comes to keeping our tubs and showers sealed, but what about when it starts to crack, chip, and discolor? If you notice any cracks or missing grout, please make sure to call our maintenance team. They will ensure that it is properly replaced without causing further damage to the tub or area. To ward off mildew or ugly discoloration, a little baking soda, vinegar, and warm water will do wonders. If you prefer to bring in the big guns, ZEP Mold, Stain and Mildew Remover is our recommendation. As always, we are here to help so please feel free to call our maintenance team with any questions.



## July Ice Cream Socials

Thank you to all residents who came out to our Community Ice Cream Socials at each Resident Service Office. We had so much fun watching you make award-winning sundaes and spending time with our residents. Special thanks to our CAB representatives in several communities who helped host and make sure that everyone was able to participate.



# SAVE THE DATES

## August 5th National Night Out

Help us celebrate our local heroes, OMC style. The day starts at 1:30 PM when various civil services groups will be welcoming your kids home from school with a snack at the East RSO 620 Pool St. Make sure to come back to Halsey Field and participate in our Night Market and Food Truck Fair from 5:00—8:00 PM. The night will be topped off with a Hawaiian Fire and Music Show starting at 7:00 PM. We'll see you there!

## August 31st Breakfast on the Go

We take breakfast very seriously here at OMC which is why we're treating you on August 31st. Keep an eye out on Facebook and your texts for the closest distribution near you or just look for the blue shirts! Interested in helping distribute breakfast in your neighborhood? Contact your Resident Services Office to get more details.

## REMINDER



Ohana Navy Military Housing has a  
**NEW OFFICE NUMBER!**

**808.784.7800**

**Are You Plugged In?**

Make sure that you are connected to OMC through the Hunt Resident Portal. This app makes it easy to enter maintenance requests and keep track of them, allows you to make easy payments online, and lets you RSVP for upcoming events. Every adult should have their own account so that they have access to important updates and can enter maintenance requests.