



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the TSS and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,
Brian Stann
Hunt Military Communities
President & Chief Executive Officer



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Ohana Military Communities –Useful Contact Information: Maintenance Requests: (808) 839-HELP (4357) Property Contact Email:

## **EMPLOYEE SPOTLIGHT FOR DECEMBER**



Cori-Ann is our fantastic Quality Assurance Specialist at Catlin RSO

- \*She is a big-time dog lover with her 5 dogs at home!
- \*Cori-Ann's favorite Disney movie is Beauty and the Beast (great choice!)

Cori-Ann say, "I love working at OMC because I am a people person. I love helping others and hearing everyone's stories. I enjoy what I do because I love putting smiles on the resident's faces."

Thanks for all that you do Cori-Ann!

## **Tenant Satisfaction Survey**

Have you filled out your Tenant Satisfaction Survey yet? We're in the last stretch of our TSS survey months and we'd love to hear from you so don't miss out on the opportunity for your voice to be heard. We have loved seeing your smiling faces at all our events so far and, we still have plenty of prizes and treats for your family. But this isn't all about fun and games — it's about hearing from you so we hope you take the time to let us know how we're doing.



## **WE ARE HERE FOR YOU! - OFFICE CONTACTS**

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#### East RSO

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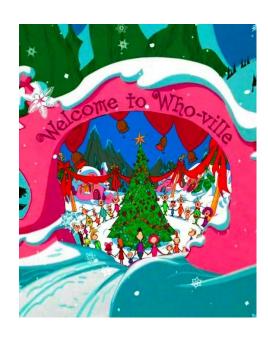




## **Upcoming Events**

## **Whobilation and Resident Holiday Marketplace**

What's Christmas without a Grinch to save it (after he ruins it first)? Join us December 11th at Halsey Field for our first Whobilation and Resident Holiday Marketplace. Our resident businesses will be selling crafts, baked goodies and other items to help you finish that shopping list. Our fantastic food truck squad will make up our Whoville food court including La Birria Tacos, Donnie's BBQ, Lola's Local Grindz, Da Lemonade Squad, Munchie Machine and more. The Grinch and Cindy Lou Who will be setting up at Mt. Crumpit for pictures so Who-approved attire or ugly sweaters are encouraged! Come to shop, eat and listen to music while everything is 99% off!





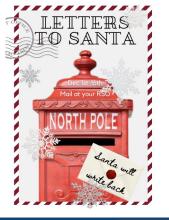
#### **Elfie Selfie Fridays**

It's easy! The OMC Elf is hiding somewhere in your community. He'll post a new selfie on Facebook each Friday. Find his hiding place each week and take a selfie with him. Be the first to post your Elfie Selfie on the OMC Facebook Page and win an Elfish Movie Night Gift Basket!

### **Ugly Sweater Pet Party**

Your pooches have some great style. Let them show off their stuff at the Ugly Sweater Pet Party at your local dog park December 8th. Three lucky residents will win \$50, and every pet will get treats and a new waste bag dispenser.





#### **Letters to Santa**

Santa left a mailbox at each of our RSOs to ensure letters made it safely to the North Pole. Make sure you write to him early this year so he has a chance to write back. Bring mittens to pick up your response from Santa; North Pole mail is icy!

## **Teaching Window Safety To Children**

It is important to regularly take time with your child and explain the dangers of open windows.

Below is a guide to help teach window safety as well as other precautions you can take to ensure the safety of your family.



- Sit down with your child when they are calm and explain that you have something important to talk with them about.
- Show them an upstairs window possibly in their room.
- If your child is young, explain that people cannot fly like birds. Climbing out of a window will hurt them.
- Show them how to determine if the window is open or closed by looking at it. Explain that they should never play near the window if it is open.
- Explain that they should never push or lean on a screen. The screen will not prevent them from falling.
- Instruct them that only adults should open or close windows. If they see a window that they feel is unsafe, they should find an adult.
- With your child, move all toys and furniture away from the windows.
- Inspect all blind cords making sure that they are free from knots and loops. Children should never try to detangle cords themselves.

## What Can You do?

- ⇒ Close it! Close upstairs windows if an unattended child will be in the room.
- ⇒ Move it! Anything that could become a ladder should be moved away from upstairs windows.
- ⇒ Check it! Routinely check your windows to ensure the locking mechanism is in proper working order.
- ⇒ Add it! Consider installing a safety mechanism that prevent the window from opening more than 4 inches.







## 2021

# DECEMBER

SU	N MON	TUE	WED	THU	FRI	SAT
			Ornament to go Kit Toys for Tots Begins	Letters to Santa Beings	Blfie Selfie	<b>@</b>
0	Last Night Of Hanukah Golden Ticket	07	Pet Ugly Sweater Party	09	Elfie Selfie	Whobilation
Q.	Final Golden Ticket	Concert on the Grass	<b>(</b>	16 Letters to Santa Ends	Elfie Selfie Toys for Tots Ends	Wreaths Across America
1	20	First Day Of Winter	2	Shoes for Saint Nick	Christmas Eve Elfie Selfie	Christmas Day Office Closed
2	0	28	29	30	31 New Year's Eve	

