Jan. 2021

# Happy New Year from Ohana Military Communities!

OHANA

### **Our President's Message**



Happy New Year! I hope the start of this year finds you and your loved ones healthy and happy. I wanted to take this time to thank all of you who

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participated in the collection of toys for the U.S. Marine Corps Reserve Toys for Tots program. Twenty -six of our communities across the U.S. participated and collected thousands of toys for this program that brings holiday joy to more than seven million disadvantaged children each season. Hunt is proud to support this holiday tradition, and we're grateful for your generosity. As we enter the new year, we are partnering with the American Red Cross to help address the critically low blood supply levels. If you are healthy, we encourage you to consider donating blood. For those who have recovered from Coronavirus, donating your plasma can help up to 4 coronavirus patients in need. For other ways you can help, go to www.redcross.org. Watch for information on mobile blood donation locations in January and February within our communities.

Best Regards,

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# FOLLOW US ON SOCIAL MEDIA

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For resident information, important community updates, fun virtual activities, plus contests with prizes and to stay connected as one ohana!



Follow us on Instagram:

https://www.instagram.com/



Ohana Military Communities –Useful Contact Information: Maintenance Requests: (808) 839-HELP (4357) Property Contact Email: navyhawaii@huntcompanies.com

#### **OHANA INSIGHTS**

# **Employee Spotlights from December**



Meet Julia, one of our Leasing Specialists! She enjoys thrift shopping and reading classics.

When asked why she loves her job, Julia answered, "I love meeting civilians who serve our nation and hearing their stories. I also love meeting all the adorable pets that residents share with us!"



Jody is one of our Maintenance Technicians! He is always exuding positivity, which is one reason why we are so grateful to have him!

When asked what he loves most about his job, Jody answered, "Everything is awesome!"



Meet Desha-Le', an RSS at Pearl City Peninsula! She enjoys playing softball and loves her dog, Broly! Her favorite part of her job is meeting so many different people.

Mahalo for all you do, Desha-Le'!

# **WE ARE HERE FOR YOU! - OFFICE CONTACTS**

We are still practicing social distancing and we also ask that you wear a mask when coming to the office!

### West RSO

2500 Radford Drive, Honolulu, HI 96818 (808) 839-8640 WestRSO@HuntCompanies.com

### **Central RSO**

100 Lehua Ave., Pearl City, HI 96782 (808) 839-8670 (808) 840-3574 (Camp Stover Office) CentralRSO@HuntCompanies.com

#### East RSO

620 Pool St. Honolulu, HI 96818 (808) 839-8620 EastRSO@HuntCompanies.com

#### South RSO

298 Main Street, Honolulu, HI 96818 (808) 839-8630 southRSO@huntcompanies.com

### **Catlin RSO**

3349 Catlin Drive, Honolulu, HI 96818 (808) 839-8660 CatlinRSO@HuntCompanies.com

For Emergency and Urgent Maintenance Contact: (808) 839-4357

For Routine Maintenance: Please submit via the RentCafe Resident app!



# the Tenant Satisfaction Survey is Happening Now



Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family!

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### Survey has been sent via email to the address on file.

# This year's survey is managed by the Navy.

OMB Control Number: 0704-0553 OMB Expiration Date: 31 March 22

Have you filled out your Tenant Satisfaction Survey yet? This is a friendly reminder that the Tenant Satisfaction Survey (TSS) for Navy PPV Housing is currently underway! The survey must be completed by January 31st. The TSS is an integral part of the Navy's efforts to measure, understand and respond to the needs and concerns of the PPV housing residents and it's important to hear from as many of our residents as possible so we know how we can improve, as well as what we are doing well. The feedback that you provide will be used to make improvements that benefit our communities. Not only that, but if you complete your survey, you will automatically be entered into a drawing where 6 lucky residents will win a \$250 gift card!



### **OHANA INSIGHTS**

# Social Media Contest Highlights

# **December Contest Winners!**



Jen Larson was the winner of the Christmas Tree contest with this beautifully decorated tree!



Congrats to the very talented resident, Lindsay Williams, for winning the cookie contest with these beautiful confections!



Congrats to Andrea Atchison and your ohana for winning our December Pet Photo Contest! Jasper said Happy Howlidays!



The Baxter family "sleighed" the Ugly Sweater Contest! Congrats!

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# **Ohana Refuse Schedule**

Community	Service Provider	<b>Household Refuse</b>	Recycling	Bulk Refuse
Camp Stover	OMC Contractor	Thursday	Every other Monday	Every Thursday
Catlin Park	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Doris Miller Park	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Ford Island	OMC Contractor	Thursday	Every other Monday	Every Thursday
Halawa	City & County	Tuesday	Every other Thursday	*Contact C&C to Schedule
Hale Alii	OMC Contractor	Thursday	Every other Monday	Every Thursday
Hale Moku	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Halsey Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Hele Mai	OMC Contractor	Thursday	Every other Monday	Every Thursday
Hokulani	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Hospital Point	OMC Contractor	Thursday	Every other Monday	Every Thursday
Makalapa	OMC Contractor	Thursday	Every other Monday	Every Thursday
Maloelap	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Marine Barracks	OMC Contractor	Thursday	Every other Monday	Every Thursday
McGrew Point	City & County	Tuesday	Every other Thursday	*Contact C&C To Schedule
Moanalua Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Pearl City Peninsula	City & County	Tuesday	Every other Friday	*Contact C&C to Schedule
Radford Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule

### \*Contact City & County to schedule bulk pick up by visting www.opala.org or call 808.768.3200\*

## **Household Refuse**

ILITARY COMMUNITY

- Please place your trash bin at the curb the night before your scheduled trash pick-up day and remove them from the curb side by 6:00 p.m. that day.
- Your household refuse is taken to the City's waste-to-energy (**H-POWER**) plant that reduces the need for landfills as it converts household solid wastes into electric power.
- In addition to normal household waste, the following items may be placed in your container:
- Tin / steel cans. Mechanical separators at the City's H-POWER plant pull ferrous and non-ferrous metals from the trash. The metal is cleaned and sold to a metal recycler.
- Paint: Small quantities generated at home can be disposed of with your regular household rubbish. Latex
  paints can be hardened in the can, then thrown away. Oil-based paints must be solidified with an absorbent
  material, such as shredded paper, old rags, or sawdust, then sealed in a plastic bag. An oil change box provides
  the same results.
- If you live on a one way street, please place your trash bin on the passenger side of the street. Do not block the road. All trash must be in trash bins, 5ft apart from each other and be free of any obstructions.



# Refer your friend to live at Hele Mai on NCTAMS! Offering 3 and 4 bedroom homes, 2 car garage. Receive \$500 when they move in!

Offer valid for new residents only, for move-ins prior to January 31, 2021.

Provide your friend this flyer and write your name here to get your referral: \_\_\_\_\_\_\*Some restrictions apply\*

3349 Catlin Drive, Honolulu, HI 96818 | (877) 720-0739 | www.ohananavycommunities.com

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**OHANA** 

# **Community Advisory Board**

# **Calling all CAB's!!!**

Join us in making a difference in your neighborhood!.

The Community Advisory Board (CAB) is a formally established board, made up of representatives from each of our neighborhoods, and a designated Navy and OMC representative.

The mission of the CAB is to provide an effective forum in which the interests of all our residents are represented and considered by sharing information and discussing concerns through regular monthly neighborhood meetings. Our goal is to establish a connection with the community by promoting open communication with representatives of our communities.

If you are interested in being a neighborhood representative, or would like to contribute in some way, we would love to hear from you! Please contact your Resident Services Office, and speak to your Community Manager TODAY!



# **Manager's Corner**

### West RSO

Aloha Residents,

Hau'oli makahiki hoi!! We all know the new year is about making resolutions, but statistics show that only about 8% of resolutions are actually kept, and a whopping 80% are given up on by February. Psychologists report that the goal is to make sure the resolution is specific enough, as the more vague the goal, the more likely you are to give up on it. Despite those odds, resolutions are important because even if they aren't followed through completely, making a resolution shows you have the belief and hope in your ability to change habits and become a better you. I don't know about you, but this year, I resolve to spend more time appreciating the small things in life and spending more time on the beach relaxing! Here's hoping to a better year in 2021!!

With Aloha,

Jenna Anderson, Community Manager



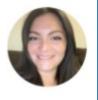
#### East RSO

Hau'oli Makahiki Hou! With a new year now upon us we have gone through a couple of changes recently with our new roving security and new landscaping company. I appreciate your patience and understanding during our transition with the new security company and feel enthusiastic at the presence they have made since taking starting their work with us. As a reminder, if you have a security concern such as suspicious activity in the community please reach out to API security at (808) 479-1869 to address and report. Please remember our community safety messages to ensure you are not making your home vulnerable to suspicious people. Key reminders are to make sure you do not leave your vehicle unlocked or keep valuable items in plain sight in the car. An easy one to forget as well is leaving your garage doors open and unattended. This can attract prying eyes that could be scoping for easy targets. Remember, crime doesn't have a zip code. Also stay connected with your neighbors, we are all here to support each other through these difficult times and I know we have some great families in our community who look out for each other! We are now working with our new landscaping company, Mainscape, to address irrigation issues as quickly as possible and are very excited to see the enthusiasm from our new team to begin making headway on the needed work. This new transition is also a process as they work to locate and make repairs and we ask for your continued patience as the team works hard to address them. I look forward to another year with you all! We are here for you at the Resident Service Office so please don't hesitate to come to us with your concerns or questions.

Mahalo Nui Loa,

Angel Peila-Hull,

Community Manager



#### **Central RSO**

Aloha and Happy New Year Residents of Camp Stover, Hele Mai and Pearl City Peninsula! Just a couple of reminders-- when walking your furry friends around the neighborhood, please remember that all pets are required to be leashed when outside of your home and in common or shared areas. You are also expected to clean up after them as needed. We ask that everyone do their part to keep this a clean community for everyone to enjoy. Crime is always a possibility in any community and we want to remind everyone to stay diligent in your efforts to protect your property. Please remove all valuables from vehicles and keep vehicles and doors to your homes locked at all times. We will continue to build a safe and friendly environment for our military families to live in. I want to say thank you for being our residents as we have entered into this New Year. Our team truly enjoys serving you and we are here for you and your family. Please remember to log in to the Hunt Resident App to make rental payments, enter non-emergent work orders and send emails to us. Thank you again and have a great year ahead!

Sincerely,

Chelsea Sherrod,

Community Manager





OhanaNavyCommunities.com

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# **Manager's Corner**

### South RSO

Aloha Residents,

I hope everyone had a great holiday break and a Happy New year! Although it was undoubtedly different for all of us, I know we all did the best we could with current circumstances. It's a new year and new beginnings that I am sure we are all looking forward to. We would like to extend a warm welcome to all of our new residents. Also, as a reminder please keep an eye on your LES for the next few months as adjustments are made to possible BAH increases for the new year. If you have any questions regarding this, please contact our South RSO. Always remember, your RSO team is here to assist with any questions or concerns regarding maintenance issues, general housing inquiries or any other issues or concerns you may have. WE ARE HERE FOR YOU!

Happy New Year from all of us at the South RSO!

Mahalo, Jessica Galindo, Community Manager



### Catlin RSO

A warm ALOHA to you and your ohana!

On behalf of the Catlin RSO team, we want to send our Happy New Year wishes to all of you and invite each of you to participate in our Community events this month. We recently gave out New Year's Eve Kits that included champagne blowing bubbles, noise makers and a ring pop to "Ring in the New Year"! We've received amazing positive feedback on our events and we will have the following event in January: 1.15.2021 National Popcorn Day - "Pop" by for a free bag of popcorn; 1.21.2021 National Hugging Day - "You Deserve a lot of HUGS" and we will be giving out a free bag of Hershey's Hugs Chocolates. Reminders for the events are sent out via email through the Hunt Resident App. If you need assistance in signing up, contact our Catlin RSO via email at CatlinRSO@huntcompanies.com to register. We look forward to the new year and celebrating it safely with you and your ohana!

Mahalo, Marin Witt, Community Manager



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