

Oct.
2020

Resident Appreciation Month



We are so grateful for our residents.



Our President's Message



Over the past several years, Hunt Military Communities has focused on forming relationships with groups and organizations which help us to better serve our military families. Blue Star Families, wear blue: run to remember, Operation Homefront,

and Stop Soldier Suicide are a few of the organizations which have enriched our understanding of and services for our military families. I'm pleased to say that we have recently formed a multi-year partnership with The Military Family Advisory Network (MFAN). Through this partnership, MFAN will share the experiences and insight of those residents who live in our communities. In addition to focusing on housing issues, the partnership will also seek to address some of the other challenges faced by military families – especially food insecurity and intimate partner violence. Hunt has prioritized and has worked diligently to provide the best possible housing for America's Service Members and their families and to improve the overall resident experience. This partnership is a further testament to Hunt's desire to work collaboratively with stakeholders to find real solutions. We know this relationship between Hunt and MFAN will bring much-needed resources to all military family communities. In October, you will see our staff's time and energy poured into the issue of food insecurity as well as gathering as many responses to the Resident Satisfaction Survey as possible so that we can continue to provide the needed services and resources to our military families.

Best,

John Ehle
President - Hunt Military Communities

HUNT
MILITARY COMMUNITIES
OhanaNavyCommunities.com



We are happy to announce that October is Resident Appreciation Month! Because we are still practicing social distancing and want to keep our residents and employees safe and healthy, most of our Resident Appreciation Month activities will be virtual. We ask that you connect with us on Facebook and Instagram so that you can participate in the contests, virtual events, and win some great prizes! It's going to be a fun month; we have some fun things in store to let you know how much we appreciate you being a resident.

Connect with us on Facebook:

<https://www.facebook.com/OhanaNavyMilitaryCommunities/>

Follow us on Instagram:

<https://www.instagram.com/ohanavayhawaii/>

Ohana Military Communities
Maintenance Requests: 808-839-HELP(4357)
Facebook: Navy Family Housing Hawaii
Instagram: @OhanaNavyHawaii



OMC SAFETY CONNECTION

At Ohana Military Communities, your safety is our top priority. By sharing information and working together as a community to look out for each other, we lessen the danger of being victims of preventable crimes. Let's work hand-in-hand in our fight against crime because together, we are safer.

Home protection always starts with you. While we have dedicated safety teams and neighborhood security measures set in place, keep in mind that your property and valuables are yours to protect, first and foremost. If you see something, say something!

A pair of watchful eyes are very important-it can mean the difference between property loss and retention. If we all join together to safeguard our own homes and our neighbor's property, we can protect our community and deter theft, vandalism and other preventable crimes while cultivating safety in our neighborhood.

Lucky We Live Hawaii Photo Contest Winner!



Congratulations to resident Nicole for winning the Lucky We Live Hawaii Photo Contest! Here is her beautiful photo of a honu enjoying a swim in the sunshine.

Here are some of the other wonderful entries we received! Mahalo to all those who participated and shared your piece of paradise with us.



Community Advisory Board

Calling for Community Representatives!

Join us in making a difference in your neighborhood!

The Community Advisory Board (CAB) is a formally established board, made up of representatives from each of our neighborhoods, and a designated Navy and OMC representative.

The mission of the CAB is to provide an effective forum in which the interests of all our residents are represented and considered by sharing information and discussing concerns through regular monthly neighborhood meetings. Our goal is to establish a connection with the community by promoting open communication with representatives of our communities.

If you are interested in being a neighborhood representative, or would like to contribute in some way, we would love to hear from you! Please contact your Resident Services Office, and speak to your Community Manager TODAY!



COMMUNITY ADVISORY BOARD

CREATING BETTER COMMUNITIES TOGETHER

- HUNT MILITARY COMMUNITIES -

Making a payment is now easier than ever using the Hunt Resident App!

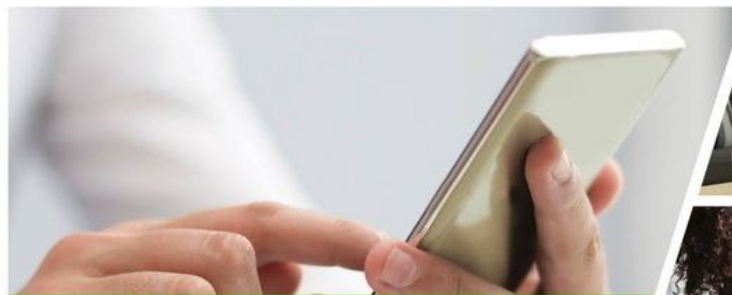
Download the app from the appropriate link below to start making your payments online!

App Store: <https://ecs.page.link/AAqJA>

Google Play Store: <https://play.google.com/store/apps/details?id=com.yardi.systems.rentcafe.resident.hunt>

* To register for the app, you must know your property name and zip code.

Introducing Online Payments!



Now Available on the **Hunt Resident Portal & Mobile App!**



TWO WAYS TO REGISTER

Visit Your Community's Website

Under **Current Residents** click **Maintenance Requests** and then **Click here to register**. Use your email address on file & registration code previously provided.

OR

Download the **Hunt Resident App** at:



*Must know property name & zip code. Emergency messages do not require opt in.

Hunt Resident App Features & Services

- Easy Online Payments
- Enjoy 24/7 Self-Service Account Management
- Submit & Track Routine Maintenance Requests
- Opt-In to SMS Text
- Communicate With Your On-Site Team Via Your Mobile Device
- Check Out Upcoming Community Events & Announcements!

Summer Energy Challenge Winner!

Who doesn't like receiving a giant \$1000 check while also conserving energy!? Congrats to Ms. McQuillen, pictured here, for being our Energy Saving Hero for the month of August! Mahalo to all those who participated in the Summer Energy Hero Challenge.

The final, September winners will be announced in October!



MAINTENANCE CORNER

Aloha residents! Need a light replaced? Please submit a work order for any non-operational exterior lights attached to your dwelling or in your neighborhood. Ohana Military Communities strives to provide a safe, secure and well-lit environment! To put in a work order, please either call your RSO, maintenance (808-839-4357), or submit one through the Hunt Resident Application.



Employee Spotlights from September!



Our Employee Spotlight is on Sony Bagaoisan, a Maintenance Tech II who has been with Hunt for 3 years! His hobbies include renovating his home, and his favorite thing about his job is working with his wonderful coworkers!

If you see Sony around, be sure to say hi!

Our second Employee Spotlight is on Petronilo “Nilo” Fuentes, a Maintenance Tech I at OMC Phase 111. He has been a member of our team since 2016, and his hobbies include bowling and playing and coaching tennis!

Nilo is an asset to our team, and our residents think so too! Here’s a comment from one of our residents:

“Nilo was very respectful of our home and got the repairs done in a timely manner. I received a courtesy call prior to his arrival explaining how long it would take him to get to our residence, and he arrived in that time exactly! He greeted me with a smile, made the repairs, and let me know once all the repairs were completed. Outstanding job, Nilo!”



WE ARE HERE FOR YOU! - OFFICE CONTACTS

We are still practicing social distancing and we also ask that you wear a mask when coming to the office!

West RSO

2500 Radford Drive Honolulu ,
HI 96818 Office Phone : 808-839
-8640

WestRSO@HuntCompanies.com

Central RSO

100 Lehua Ave., Pearl City, HI 96782
(808) 839-8670 (808)
840-3574 (Camp Stover Office)

CentralRSO@HuntCompanies.com

East RSO

620 Pool St. Honolulu , HI 96818
Office Phone : 808-839-8620

EastRSO@HuntCompanies.com

South RSO

298 Main Street, Honolulu HI 96818
(808) 839-8630

southRSO@huntcompanies.com

Catlin RSO

3349 Catlin Drive, Honolulu, HI
96782 (808) 839-8660

CatlinRSO@HuntCompanies.com

For Emergency and Urgent Maintenance
Contact: (808) 839-4357

For Routine Maintenance: Please submit via
the RentCafe Resident app!

Ohana Refuse Schedule

Community	Service Provider	Household Refuse	Recycling	Bulk Refuse
Camp Stover	OMC Contractor	Thursday	Every other Monday	Every Thursday
Catlin Park	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Doris Miller Park	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Ford Island	OMC Contractor	Thursday	Every other Monday	Every Thursday
Halawa	City & County	Tuesday	Every other Thursday	3 rd Wednesday
Hale Alii	OMC Contractor	Thursday	Every other Monday	Every Thursday
Hale Moku	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Halsey Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Hele Mai	OMC Contractor	Thursday	Every other Monday	Every Thursday
Hokulani	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Hospital Point	OMC Contractor	Thursday	Every other Monday	Every Thursday
Makalapa	OMC Contractor	Thursday	Every other Monday	Every Thursday
Maloelap	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Marine Barracks	OMC Contractor	Thursday	Every other Monday	Every Thursday
McGrew Point	City & County	Tuesday	Every other Thursday	4 th Wednesday
Moanalua Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule
Pearl City Peninsula	City & County	Tuesday	Every other Friday	3 rd Wednesday
Radford Terrace	City & County	Friday	Every other Tuesday	*Contact C&C to Schedule

Contact City & County to schedule bulk pick up by visiting www.opala.org or call 808.768.3200

Household Refuse

- Please place your trash bin at the curb the night before your scheduled trash pick-up day and remove them from the curb side by 6:00 p.m. that day.
- Your household refuse is taken to the City's waste-to-energy (**H-POWER**) plant that reduces the need for landfills as it converts household solid wastes into electric power.
- In addition to normal household waste, the following items may be placed in your container:
- Tin / steel cans. Mechanical separators at the City's H-POWER plant pull ferrous and non-ferrous metals from the trash. The metal is cleaned and sold to a metal recycler.
- Paint: Small quantities generated at home can be disposed of with your regular household rubbish. Latex paints can be hardened in the can, then thrown away. Oil-based paints must be solidified with an absorbent material, such as shredded paper, old rags, or sawdust, then sealed in a plastic bag. An oil change box provides the same results.
- If you live on a one way street, please place your trash bin on the passenger side of the street. Do not block the road. All trash must be in trash bins, 5ft apart from each other and be free of any obstruc-

Bulk Trash

- For those neighborhoods that are listed as part of the City & County bulk scheduling program, please visit the website at www.opala.org OR call 808.768.3200 to schedule bulk pick up for your home. Instructions on placement date and time will be provided by the City.

ALL OTHERS with schedules listed...

- Please place your bulk refuse at the curbside by 6:00 a.m. on the scheduled pick up day.
- Pick-up of bulk items may take place 3 to 4 business days after the scheduled date as a visual inspection is conducted of the neighbors on the first day to estimate the amount of items to be picked-up.
- Separate your metal appliances (air-conditioning units, washers, refrigerators, etc.) from your furniture items (sofas, chairs, bookcase, etc.)
- Cardboard boxes are NOT considered bulk refuse. They must be broken down and placed in the regular trash bins or taken to a recycling center. Please ask your moving company to remove all packing materials from your home, as required by their contract.
- If you miss your bulk pick-up day, please do not leave your items on the curb. You will need to either store your items until the next month's scheduled collection or dispose of your items at any of the City's Convenience Centers. A complete listing of all 10 convenience centers operated by the City & County of Honolulu is at: http://envhonolulu.org/solid_waste/community_recycling_centers.html
- A fine of \$150.00 or more for trash that is improperly disposed of will be charged to the resident.

Recycling

- All 'Ohana Military Communities participate in a recycling program. Please refer to page one schedule.
- All household trash, whether collected by the City and County or by 'Ohana Military's contractors, is taken to the City H-POWER plant where metals are separated for recycling and other items are burned and converted to electrical energy. Thus, your normal household wastes are routinely being disposed of in an environmentally friendly manner.
- Residents who wish to take a more active role in recycling are encouraged to take their recyclables (newspapers, magazines, cardboard, aluminum cans (don't crush them,) plastic containers, etc.) to the nearest recycling centers.

Navy Exchange

4725 Bougainville Drive

Tuesday & Saturday only

Reynolds Recycling

850 Kamehameha Hwy

Mon – Sat 9am – 5pm

- Other recycling centers can be found at: http://envhonolulu.org/solid_waste/community_recycling_centers.html

Hazardous Materials

Paint and motor oil may be disposed of in your normal household trash after they are completely dried with absorbent materials to prevent spills. Car batteries should be turned in where you bought the new one; also, most battery dealers will accept batteries for recycling, even if you didn't buy a new one from them. Other household hazardous wastes may require special handling – Please call the City and County of Honolulu's household hazardous waste phone line at 692-5411 and tell them what and how much you have.

GOT FRIENDS?

Refer a friend to receive

\$500

It's that easy!



Refer your friend to live at Hele Mai on NCTAMS!

Offering 3 and 4 bedroom homes, 2 car garage.

Receive \$500 when they move in!

Offer valid for new residents only, for move-ins prior to 10/31/2020

Provide your friend this flyer and write your name here to get your referral: _____

Some restrictions apply

Community Update: Helping Hands!



HUNT
HELPING HANDS



Hunt Helping Hands week is a goodwill initiative of the Hunt Heroes Foundation, HMC's non-profit organization that supports growth and development by funding projects that address community challenges in the areas of health, education, housing, and community support.

It is a week - long effort to support a local charity. when we come together, Ohana Military Community employees and residents and do something good for our community. With so many impacted by the struggles of this year, we have chosen to do a food drive to support Hawaii Foodbank.

On Thursday, October 15th, we kick off this food drive and ask that you start to gather non-perishable, dry and canned goods. On Wednesday, October 21st, we ask that you drop off those donations at drop boxes at your RSO.! Simple as that, and we will be able to help a lot of people in need! Reminders will be sent via email and social media.

We appreciate any donation, large or small!



Manager's Corner

West RSO

It's hard to believe it is already Fall and the year is almost over! October is Resident Appreciation Month and we want to make sure you know how much we truly appreciate all of you, especially over this past year, as everyone has been learning and adjusting to working remotely. Your RSO team will be returning to the office, but will only be taking appointments. If you need something addressed that cannot be done so over the phone or email, please give us a call so that we can get you scheduled to come into the office. The drop box is still located at the front entrance of the office, and we strongly encourage residents to continue using it. In more exciting news, we are pleased to announce that after much anticipation the pools will finally be reopening! There will be guidelines and waivers in place, so we will be sending out more details for you on the reopening process in the near future. Lastly, stay tuned for all the socially-distanced fun we have lined up for you this month! Happy Fall ya'll!

With Aloha, Jenna Anderson , Community Manager



East RSO

Hello wonderful residents of Radford and Halsey Terrace Communities! We made it to October and through another stay at home order! While we are excited that the stay at home order has lifted we want to ensure that everyone is staying safe by wearing a mask when entering the office for assistance (face masks available on counter at the office entrance). We want everyone to know that we are here for you, and if you need anything, please do not hesitate to ask! Welcome to our new residents, we hope you are settling in well, getting to know your amazing neighbors and finding your new communities enjoyable. Pools are open and we are glad to see so many of our resident's enjoying them.

Mahalo, residents!

Angel Peila, Community Manager



Central RSO,

THANK YOU FOR STAYING WITH US! As we return to the new norm, residents are encouraged to continue to utilize the Hunt Portal to pay rent, submit work orders and communicate with our management teams in an effort to reduce visits to the on-site office. Please continue to call in any emergency work orders.

As we begin to reopen OMC Amenities, as residents, employees and community citizens we all share the responsibility to be, vigilant in doing everything we can to combat this virus at home and at work. Following established hygiene practices, Hawaii State and CDC guidelines along with using good old fashion common sense will go a long way to accomplishing this goal. Please continue to follow the CDC & Hawaii guidelines in reducing the spread of COVID-19. Stay Safe.

Chelsea Sherrod,

Community Manager



Manager's Corner

South RSO

Aloha Residents,

We want to thank you for your patience and understanding while our amenities have had to remain closed during this time. This is uncharted territory for us all and we are trying our best to navigate through these times while keeping everyone's safety in mind. I know Halloween is a big question on everyone's mind this month and we will release information as soon as we have it. I'm sure everyone is eager to get back to our "normal" life but we want to remain cautious and continue to adhere to social distancing guidelines.

We all love this time of year and decorating our homes for Halloween and the upcoming holiday season. Please remember as you decorate your homes and yards that placing decorations out is at your own risk. Also, please be aware that you should remove decorations on mowing days so the landscaping crew can still mow the lawn and keep your yards looking lovely! If items are not removed the mowers may not maintain the lawn and the resident may be responsible for doing so. Just a friendly reminder!

Mahalo, Jessica Galindo, Community Manager

Community Manager



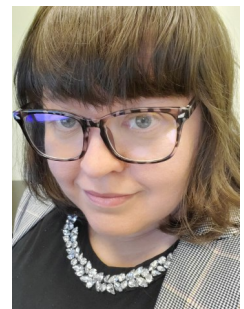
Catlin RSO

Greetings, residents!

The Fall Holiday season officially begins and I wanted to take time to honor those that have passed away and survived breast cancer. October is Breast Cancer Awareness Month, which is an annual and national campaign designed to increase awareness of the disease and promote early screening and education. The American Cancer Society reminds people every year that while there is no sure way to prevent breast cancer, there are things that you can do to lower your risk and changing risk factors that may be under your control. While men can get breast cancer too, it is more common in women. Most people can survive breast cancer if it's found and treated early. You can visit [Cancer.org](https://www.cancer.org) for more information. During October and every month, I encourage you to take steps to stay healthy, regularly exercise and maintain mental health. It's been proven that exercise can be one of the most important cancer preventative and treatment methods. Maintaining a healthy lifestyle and being proactive will not only improve your overall well-being, but your mental health and attitude on life.

Mahalo,

Marin Witt, Community Manager



Resident Appreciation Month Activities!

October 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 Lanai of the Month Photo Contest Begins	2 Virtual Car Show begins Happy aloha Friday!	3
4	5	6	7 Zumba via Zoom 5:00-6:00 pm	8 Halloween makeup contest begins	9 Virtual Car Show Ends / Happy aloha Friday!	10
11 Family Costume Contest Begins	12 Columbus Day Halloween House Décor Contest	13 Art Night	14 Zumba via Zoom 5:00-6:00 pm	15 Halloween Recipe Picture contest begins Helping Hands	16 Happy aloha Friday!	17
18	19 Halloween House Décor Contest Ends	20 Art Night	21 Zumba 5:00-6:00 pm Helping Hands Collection Day	22 Halloween Recipe Picture contest ends	23 Happy aloha Friday!	24
25	26 Virtual Scavenger Hunt Day	27 Art Night	28 Zumba via Zoom 5:00-6:00 pm	29	30 Halloween makeup contest begins	31 End of Family Costume Contest & Lanai of the Month HALLOWEEN!

Please note, all calendar items are subject to change based on the status of the COVID pandemic



HAPPY
Halloween
TRICK OR TREAT