

**JUNE  
2020**

# OHANA NAVY INSIGHTS **NEWS & STORIES**



## Our President's Message



From all of us here at Hunt Military Communities, I want to wish all the fathers out there the sincerest Happy Father's Day. Whether you are serving far away or close to home – or supporting a spouse who is active duty – your commitment to your country and families is admirable. We look forward to honoring you this month.

In May, Hunt Military Communities teamed up with wear blue: run to remember in organizing Memorial Day virtual run/walk events in our communities. wear blue: run to remember, a national, nonprofit organization is committed to building a running community that honors the service and sacrifice of the American military.

This year, wear blue hosted the event as a virtual run/walk, enabling runners and walkers from all over the U.S. to continue on in the mission – to honor our nation's fallen by learning their stories, speaking their names out loud and honoring their legacies. Runners and walkers were encouraged to participate on an individual basis and became part of a living memorial to America's fallen heroes and showed of support for the families they left behind. Hundreds of HMC employees and residents participated in the event across the U.S.

Thank you to all who ran, walked, and supported this worthwhile event. It is because of your dedication to the cause we are able to honor and recognize our American fallen heroes in such a thoughtful way  
Best,

John Ehle  
President - Hunt Military Communities

A handwritten signature in blue ink that reads "John Ehle".

## We are back in office to serve you!

We thank you for your continued patience and dedication in following the 2020 COVID 19 guidance and protocols over the past two months. We recognize it has been a very challenging time for all and appreciate all that you do in helping to keep our communities safe.

On Tuesday, May 26<sup>th</sup>, 2020, we resumed limited operational services in offices with the following guidelines:

- We are available in office, Monday – Friday, 8am to 5pm.
- If you have any flu-like symptoms including fever, dry cough, or difficulty breathing, please do NOT come to our offices. We are still here for you and can offer virtual assistance in all matters. Stay home and get well!
- Office doors will remain locked to manage the traffic flow into the office space. A doorbell will be placed at every entrance door to alert our team of anyone needing assistance.
- Our offices will limit two people in the office at a time. All others will be asked to wait outside where markers will be placed on the floor for all to practice social distancing.
- Masks will be required in order to enter our offices. Please bring a mask along with you.
- Use of hand sanitizer will be required of all who enter our offices. We will have hand sanitizer stands as you enter, we ask that you please use it.
- Multiple signs will be posted throughout our offices reminding everyone to practice social distancing, wear face mask, and preventative measures in stopping the spread of the virus e.g. washing hands, etc.

Aloha ~ Your Resident Services Team



OhanaNavyCommunities.com



### Ohana Military Communities

**Moanalua Terrace Community Office:** 2500 Radford Dr., Honolulu, HI 96818

**Office Phone:** 808-839-8640

**Maintenance Requests:** 808-839-HELP(4357)

**Facebook:** Navy Family Housing Hawaii

# VIRTUAL FUN!

Looking for something fun to do while practicing social distancing? Join us for our virtual activities continuing all this month! There will be giveaways and prizes for winners!

**Check us out on Facebook to join the fun!**

## Mondays

**Monday Mash FB Bingo** | Join us every Monday this month with your families, friends, and neighbors for a text live virtual game of Bingo! JOIN THE FUN!



## Tuesdays

**Trivia Tuesday** | Join us every Tuesday as we post a fun trivia question for you to research and answer. All residents providing the correct answer are then entered into a drawing for a prize!



## Wednesdays

**Wacky Wednesday** | Join us every Wednesday for a new family challenge! This event is devoted to family friendly activities that are easy and fun to do at home.



## Thursdays

**Thankful Thursday** | Join us every Thursday as we share reasons to continue being thankful! This event is centered around thankfulness and helping us to realize how blessed we are regardless of the current situation. #THANKFUL



## Fridays

**Field Trip Friday** | Join us every Friday for a new virtual tour experience. We will be visiting museums, theme parks, national geographic locations, etc. Each week is a new FUN destination.



## Saturdays

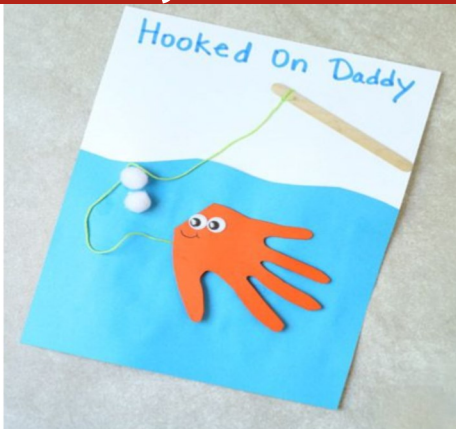
**Sanity Saturday** | Join us every Saturday as we focus on wellness, exercise, and health!

## Sundays

**Soulful Sunday** | Join us every Sunday as we share an inspiring story or quote to create positive vibes and wellbeing.

# Happy Father's Day!

HAPPY  
FATHER'S  
DAY  
CARD  
MAKING  
KIT  
DRIVE BY  
EVENT  
6/18/20  
HALSEYCC  
620 POOL ST



# RESIDENT SERVICES CORNER

## Friendly Community Reminders

We are taking great care to evaluate which amenities can be reopened with the safety of all in mind. During this first phase to our return to operation, all amenities will remain closed. We will continue to evaluate which amenities can be re-opened and communicate future dates of re-opening when it can be done safely.

Mahalo for your cooperation!

# MAINTENANCE CORNER

## Maintenance Services

Great news! We are working towards resuming response to our routine work requests. We ask for your patience as we work through prioritizing hundreds of work orders to be rescheduled, and take in new routine work orders that are called in. Here is our plan:

We are making contact NOW with those residents whose work orders were placed on a hold due to COVID19 back in March and rescheduling their routine work orders to be completed as soon as possible, once we resume our response on May 18<sup>th</sup>. We ask for your patience as we work through the many work orders to be done.

All new routine requests will be scheduled accordingly. We ask for your patience and understanding as routine work order appointments initially may be at scheduled out beyond our ten (10-day) goal. We will strive to get ourselves caught up as quickly as humanly possible.

You can expect a call before we respond to your routine work order. If you wish to have a routine work order completed, we will be making contact with you in advance to ask questions regarding potential or confirmed exposure to COVID19, or if you're experiencing flu-like symptoms or fever before responding. If you answer yes to any of the questions asked, we may delay response for your work order.

We will continue to respond to urgent and emergency requests as usual.

## SATISFACTS SURVEYS

Did you just move in or had a work order completed?

We want your feedback on our service!

Please don't forget to complete your Satisfacts Survey for a chance to win a \$50.00 Gift Card!

Surveys are sent directly via email from [surveys@satisfacts.com](mailto:surveys@satisfacts.com)

**Our goal is to provide YOU, our resident with the best in service!**