

MAY
2020

OHANA NAVY INSIGHTS NEWS & STORIES



THANK YOU!

WE ARE PROUD TO BE SERVING YOU AS A
RESIDENT OF HUNT MILITARY COMMUNITIES

Our President's Message



This Mother's Day will most certainly be unlike any before it. As the world, and our conditions, continue to change – one thing remains the same - the value we place on the mothers whose sacrifices, commitment, and unconditional love enables families

across the U.S. to thrive. On behalf of all of us at Hunt Military Communities, I'd like to give special recognition to those mothers who are deployed, on active duty, have children deployed, or are running military family households. Each of you are exceptional. For your families, you are the thread that ties it all together, and for the nation you are both the heart and the backbone. We are all grateful. Please join me in wishing every military mom out there a very special Mother's Day.

Best,

John Ehle

President - Hunt Military Communities

HAVE YOU SIGNED UP FOR OUR RESIDENT PORTAL?

Enjoy 24/7 self-service account management	Submit & track routine maintenance requests	Opt in to SMS Text	Communicate with your on-site team	Check out upcoming community events & more!
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JOIN TODAY! Register online with email address on file & registration code previously provided. Encounter an issue? Contact your Management Office.

Download the **RENTCafé App**® at:

*Must know property name & zip code; Emergency messages do not require opt in.

Be in the loop and stay in the know!

Subscribe to our monthly newsletter by providing your current email address to your resident services office to your resident services office today.

We know these times have been difficult and we are appreciative of everyone and their efforts to help us all stay safe. While we still have some time to continue practicing social distancing, our SOUTH RSO has been trying to come up with some fun events to help fill the time and still keeps in line with our guidelines to keep everyone safe. Take a look at what events we had this past April and keep an eye out for future events!

Hidden Easter Eggs: Our SOUTH RSO team hid eggs for residents to find while out on their daily walks. We asked each resident to send us a picture if they came across the hidden egg and they were entered into a drawing for a prize.



Sidewalk-Chalk Art in honor of Month Of The Military Child:

Residents were asked to send us their chalk art in honor of our amazing Military Kids.



Keep a look out for our upcoming events for May!

Contact Information

Resident Services Office

(Hokulani Community Center)

298 Main Street, Honolulu HI 96818

Phone: 808-839-8630

Maintenance Request Line: 808-839-HELP (4357)

Facebook: Navy Family Housing Hawaii



HuntMilitaryCommunities.com



COMMUNITY INFORMATION

PROPERTY INSPECTIONS

We are still conducting property inspections during this time. We take pride in our communities and our RSO team walk the properties weekly to ensure the grounds are kept up and any issues on property are being addressed. Along with this comes checking on front patios and backyards. Please always make sure that your backyard is cut and maintained.

DEPLOYED SPOUSES PROGRAM

Have a spouse that is deployed or you will be deploying? Join our Deployed Spouse Program! With verification of deployment, our Davey landscaping team will mow your lawn weekly. Find out more by contacting our office.

COMMON AREA UPKEEP

Keep patios looking clean and neat. Ensure toys, bikes, scooters and any other personal items are kept on your property when not in use. Do not place bulk in common areas. Bulk should only be placed out the night before pick up. If you live in our off base properties, you MUST have an appointment with City and County and can only place items out the night before.

KIDDIE POOLS

This has been a big topic recently. We understand everyone is trying to keep the little ones busy and entertained. Kiddie pools are allowed, HOWEVER we ask that children are always monitored and that pools are emptied and put away when not in use. This is for safety of your family and others.

SELF-HELP SERVICES

While our self-help location is closed due to social distancing guidelines, we are offering home deliveries for refrigerator filters, AC filters and specialty light bulbs. Contact the Maintenance Request Line at (808) 839-4357 or submit via RentCafé to place a work order for delivery.

FINAL MINOL UTILITY STATEMENTS

While the RECP program is in suspension, please ensure that any balances prior to the suspension are paid in full. We do try to call residents as reminders but have had difficulties getting in contact with some.

Contact your RSO if you are unsure if you have a balance pending payment or with any other questions or concerns regarding your bill.

UPCOMING EVENTS



Mother's Day Contest: May 3-9—Send us a picture of your mom and tell us why she is so great! The winner will be chosen on May 10th and will receive a prize. Submissions can be sent to southrso@huntcompanies.com



Lend us a hand —SOUTH RSO project and prize drawing : In honor of memorial day we would like to display the unity of our OMC Ohana by sending us a picture (email or drop box) in red, white or blue of your family/child's handprint with your Ohana's name on it. Each family submission will be entered into a drawing. More details to come.



Wear Blue run to remember - *wear blue: run to remember* is a nonprofit running community that honors the service and sacrifice of the American military. Keep on the lookout for further details regarding this event.

A MESSAGE FROM YOUR COMMUNITY MANAGER



Aloha Residents,

I want to personally thank all of you for your support to us during this time. Your patience and understanding of our need to adjust our maintenance requests and office interaction is greatly appreciated.

We are looking forward to being able to see all of you in our office again but we hope we have made it easy for you to contact us and reach out to us with any questions or concerns. My availability has not changed and I am always available should you feel the need to contact me via phone or email.

This message has been repeated numerous times, but **THANK YOU**, for your help and support and for the additional sacrifices you have had to make during these times.

Sincerely,

Jessica Galindo

WE ARE HERE FOR YOU!

Through the current COVID climate, we want you to know that we are here for you! Our virtual offices are open and we are ready to help! While our physical offices are still closed until further notice, we encourage you to call, email, visit our website, or stay connected with us on social media!

Contact Us: Monday through Friday, 0800-1700

298 Main Street, Honolulu HI 96818

(HOKULANI COMMUNITY CENTER)

(808) 839-8630 / southrso@huntcompanies.com

Jessica Galindo - Community Manager

Kelsey Augustine - Resident Services Specialist

Sierra Nettles - Resident Services Specialist

Savannah Atkins - Resident Services Specialist