

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT.
IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE
A THREE-STEP RESOLUTION PROCESS:



STEP 1



**IDENTIFY ISSUE,
CONTACT MAINTENANCE
MANAGEMENT OFFICE**

HUNT

24hr
MAINTENANCE HELP LINE:
808.839.HELP (4357)
MANAGEMENT OFFICE
MON-FRI | 0800-1700

Halsey Terrace | 808.839.8620
eastRSO@huntcompanies.com
Hokulani | 808.839.8630
southRSO@huntcompanies.com
Moanalua Terrace | 808.839.8640
westRSO@huntcompanies.com
Pearl City Peninsula | 808.839.8670
centralRSO@huntcompanies.com

STEP 2

**INCOMPLETE OR NOT
SATISFIED,
CONTACT MANAGEMENT**

HUNT

MON-FRI | 0800-1700

THERESA MEJIA
Community Director
808.225.5732

theresa.mejia@huntcompanies.com

Communities:
Halsey Terrace, Hokulani, McGrew Point, Moanalua Terrace,
and Radford Terrace

FAYE TUKES
Community Director
808.227.6298

faye.tukes@huntcompanies.com

Communities:
Camp Stover, Catlin Park, Ford Island, Halawa, Hale Alii,
Hale Moku, Hele Mai, Hospital Point, Makalapa, Maloelap,
Marine Barracks, Pearl City, and PMRF

STEP 3

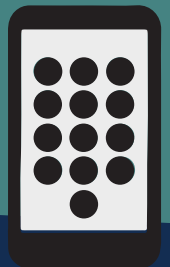
**ISSUE UNRESOLVED,
CONTACT HOUSING
LIAISON**

NAVY FAMILY HOUSING OFFICE

MON-FRI | 0730-1600

Navy Housing Liaison
808.474.1804

Hawaii_Housing@navy.mil



NAVY REGION HOUSING HAWAII

Joint Base Pearl Harbor-Hickam

Navy Housing Service Center
4825 Bougainville Drive Bldg. 2652
(808) 474-1820/1821