

# HOW CAN WE HELP?

## FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT.  
IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE  
A THREE-STEP RESOLUTION PROCESS:



### STEP 1



**IDENTIFY ISSUE,  
CONTACT MAINTENANCE  
MANAGEMENT OFFICE  
HUNT**

24hr  
MAINTENANCE HELP LINE:  
808.839.HELP (4357)

MANAGEMENT OFFICE  
MON-FRI | 0800-1700

Halsey Terrace | 808.839.8620  
eastRSO@huntcompanies.com  
Moanalua Terrace | 808.839.8640  
westRSO@huntcompanies.com  
Pearl City Peninsula | 808.839.8670  
centralRSO@huntcompanies.com

### STEP 2

**INCOMPLETE OR NOT  
SATISFIED,  
CONTACT MANAGEMENT  
HUNT**

MON-FRI | 0800-1700

FAYE TUKES  
Community Director  
808.839.8641

[faye.tukes@huntcompanies.com](mailto:faye.tukes@huntcompanies.com)

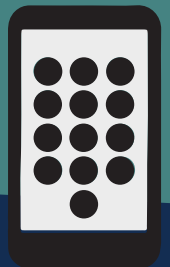
### STEP 3

**ISSUE UNRESOLVED,  
CONTACT HOUSING  
LIAISON  
NAVY FAMILY  
HOUSING OFFICE**

MON-FRI | 0730-1600

RICKY SIZEMORE  
Navy Housing Liaison  
808.474.1804

[ricky.w.sizemore@navy.mil](mailto:ricky.w.sizemore@navy.mil)



## NAVY REGION HOUSING HAWAII

Joint Base Pearl Harbor-Hickam

Navy Housing Service Center  
4825 Bougainville Drive Bldg. 2652  
(808) 474-1820/1821